<table>
<thead>
<tr>
<th>POSITION SUMMARY:</th>
<th>Part-time, non-benefited position for the California State University, Fresno Association – Dining Services. This position will work a flexible schedule, which may include weekends and/or evenings</th>
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| ESSENTIAL JOB FUNCTIONS: | Typical duties include, but are not limited to:  

**Develops Enthusiastically Satisfied Customers All the Time**  
- Delivers the “Starbucks Experience” to all customers by acting with a “customer comes first” attitude and connecting with the customer. Responds to customer needs and says thank you, smiles, and makes eye contact and use names with every customer  
- Anticipates customer and store needs by constantly evaluating environment and customers for cues.Discovers customer’s needs and appropriately suggests products with every customer to enhance service and meet sales goals  
- Assist customers in the selection and purchase of specialty coffee beverages and whole bean sales (as applicable)  
- Maintains customer service area and equipment in a clean and appealing manner  
- Demonstrates “Make Every Moment Right” behavior when taking care of customer needs  

**Maintains Quality Licensed Store Operations**  
- Provides quality beverages, such as espresso drinks, whole bean, and food products consistently for all customers by adhering to all recipe and presentation standards  
- Follows health, safety, and sanitation guidelines for all products  
- Follows store policies, procedures, and routines at each station  
- Performs cleaning tasks in accordance with the Daily Records Book, Clean, Safe & Ready standards, and works as a store team player  
- Presents oneself professionally and demonstrates clear communication with all customers and interactions with fellow associates  
- Follows standards for merchandising, stocking, rotating, and storing all products  
- Performs equipment maintenance in accordance with the preventive maintenance checklist  
- Follows cash handling and register policies  
- Follows inventory stocking and recording guidelines  

**Takes Responsibility to Learn All Aspects of the Barista Position**  
- Learns and demonstrates how to create the “Starbucks Experience”  
- Successfully completes Initial store training and passes barista certification  
- Perform other related job duties as required or assigned |
| POSITION REQUIREMENTS: | To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.  
- High School diploma or equivalent required  
- Ability to handle money accurately and operate a cash register/POS system  
- Ability to lift, push, pull and/or carry up to 50 pounds  
- Ability to stand for long periods of time  
- Excellent customer service and communication skills  
- Ability to coordinate tasks to meet production deadlines, work rapidly and efficiently during rush periods  
- Readily adjusts schedule, tasks, and priorities when necessary, to meet business needs  
- Ability to read, understand, and follow written and verbal instructions  
- Ability to add, subtract, multiply and divide; basic skill in using a computer  
- Ability to work in a fast-paced environment and perform high-quality work under pressure  
- Ability to establish and maintain cooperative working relationships with a diverse population  
- Current California Food Handlers card or willingness/ability to attain upon hiring |
| COMPENSATION: | $14.00 per hour |
| DEADLINE: | Application review begins immediately; open until filled |
TO APPLY:  Please visit the Auxiliary Human Resources page at http://www.auxiliary.com/auxhr/jobs.html for job announcement and application. Applications may be mailed, emailed, faxed or delivered in person to:

California State University, Fresno
Auxiliary Human Resources
2771 E. Shaw Ave. (there is no suite number)
Fresno, CA  93710  Fax: (559) 278-0988

E-mail completed application & resume to: HRAUX@LISTSERV.csufresno.edu

RESUMES WILL NOT BE ACCEPTED WITHOUT A COMPLETED APPLICATION

California State University, Fresno is a smoke free campus. For more information, please click http://fresnostate.edu/adminserv/smokefree/index.html
Employment for this position is by the California State University, Fresno Association, Inc. This is not a State of California position.

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