

California State University, Fresno Association, Inc.

STARBUCKS BARISTA **JOB ANNOUNCEMENT #25-722**

POSITION SUMMARY:	Part-time, non-benefited position for the California State University, Fresno Association – Dining Services. This position will work a flexible schedule, which may include weekends and/or evenings.
ESSENTIAL JOB FUNCTIONS:	<p>Typical duties include, but are not limited to:</p> <p><i>Develops Enthusiastically Satisfied Customers All the Time</i></p> <ul style="list-style-type: none"> • Delivers the “Starbucks Experience” to all customers by acting with a “customer comes first” attitude and connecting with the customer. Responds to customer needs and says thank you, smiles, and makes eye contact and use names with every customer • Anticipates customer and store needs by constantly evaluating environment and customers for cues. Discovers customer’s needs and appropriately suggests products with every customer to enhance service and meet sales goals • Assist customers in the selection and purchase of specialty coffee beverages and whole bean sales (as applicable) • Maintains customer service area and equipment in a clean and appealing manner • Demonstrates “Make Every Moment Right” behavior when taking care of customer needs <p><i>Maintains Quality Licensed Store Operations</i></p> <ul style="list-style-type: none"> • Provides quality beverages, such as espresso drinks, whole bean, and food products consistently for all customers by adhering to all recipe and presentation standards • Follows health, safety, and sanitation guidelines for all products • Follows store policies, procedures, and routines at each station • Performs cleaning tasks in accordance with the Daily Records Book, Clean, Safe & Ready standards, and works as a store team player • Presents oneself professionally and demonstrates clear communication with all customers and interactions with fellow associates • Follows standards for merchandising, stocking, rotating, and storing all products • Performs equipment maintenance in accordance with the preventive maintenance checklist • Follows cash handling and register policies • Follows inventory stocking and recording guidelines <p><i>Takes Responsibility to Learn All Aspects of the Barista Position</i></p> <ul style="list-style-type: none"> • Learns and demonstrates how to create the “Starbucks Experience” • Successfully completes Initial store training and passes barista certification • Perform other related job duties as required or assigned
POSITION REQUIREMENTS:	<p><i>To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.</i></p> <ul style="list-style-type: none"> • High School diploma or equivalent required • Ability to handle money accurately and operate a cash register/POS system • Ability to lift, push, pull and/or carry up to 50 pounds • Ability to stand for long periods of time • Excellent customer service and communication skills • Ability to coordinate tasks to meet production deadlines, work rapidly and efficiently during rush periods • Readily adjusts schedule, tasks, and priorities when necessary, to meet business needs • Ability to read, understand, and follow written and verbal instructions • Ability to add, subtract, multiply and divide; basic skill in using a computer • Ability to work in a fast-paced environment and perform high-quality work under pressure • Ability to establish and maintain cooperative working relationships with a diverse population • Current California Food Handlers card or willingness/ability to attain upon hiring
COMPENSATION:	\$20.00 per hour

DEADLINE:	Application review begins immediately; open until filled
TO APPLY:	<p>Please visit the Auxiliary Human Resources page at https://auxiliary.fresnostate.edu/association/hr/employment-opportunities.html for job announcement and application.</p> <p>E-mail completed application & resume to: auxiliary-hr@mail.fresnostate.edu</p>

RESUMES WILL NOT BE ACCEPTED WITHOUT A COMPLETED APPLICATION

California State University, Fresno is a smoke free campus. For more information, please click <http://fresnostate.edu/adminserv/smokefree/index.html>

Employment for this position is by the California State University, Fresno Association, Inc. This is not a State of California position.

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY/ADA EMPLOYER